



YOUR NEW BATHROOM

YOUR GUIDE TO THE WORKS

This is the general guide to works taking place however this is subject to change. If there are any delays, your Customer Liaison Officer will keep you informed.

Choice & Design

In the lead up to your new bathroom being installed, your Customer Liaison Officer will visit to complete an induction and explain the works in detail.

You will be shown samples of the colour choices available for bathrooms, including floor coverings, wall tiles and paint. Once agreed you will receive a copy and be asked to sign off your choices made.

You will have a 7 day cooling off period to change your mind. After this date your bathroom and products will be ordered therefore these choices cannot be changed

Care for your Home

Fortem's team respects that your home is not a building site, and before work begins, we will ask you to remove, clear or cover your personal belongings to protect them from dust.

Good to know

- Please empty all bathroom cabinets, airing cupboards and clear window sills
- Remove any fittings like bathroom cabinets, mirrors, blinds, curtains etc. - our team will be on hand to help you on commencement of the works if you need it
- Fortem will make sure you have functioning wash hand basin and toilet facilities before we leave each evening during the works
- During the working day toilet facilities can be restored when needed and requested
- You may wish to make arrangements for showering or bathing with neighbours or family as bathing facilities will not be available for the duration of the works

If we need to turn off your water or power supply we will give you plenty of notice.

For more information regarding your new bathroom installation please visit our YouTube page via the QR code.



A GUIDE TO YOUR BATHROOM INSTALLATION

STEP 1

We will protect your furniture and flooring

STEP 2

Your old bathroom will be removed

STEP 3

We will complete necessary electrical work

STEP 4

Plumbing, including copper piping if necessary

STEP 5

Skimming walls and first coat of paint

STEP 6

We will fit your new bathroom

STEP 7

We will tile as necessary around your bath / wash hand basin and lay new flooring

STEP 8

We will decorate the bathroom in the paint you have chosen (white or magnolia)

STEP 9

We will complete the finishing touches and give the bathroom a final clean

STEP 10

A team member will visit to check the work is complete and that you are happy

A standard bathroom usually takes 7 working days to install. However, if the work is likely to take longer, or there are any delays, we will keep you informed.