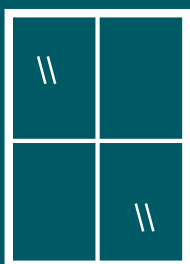


# Aftercare - Windows

We hope you're happy with your new windows and we would like to thank you for your patience and co-operation whilst we have been working in your home. We hope that you find this guide helpful and useful.



Fortem provides a 12-month warranty for the work completed in your home. If you encounter any issues within this period, please inform your landlord, who will relay your concerns to us. We will then contact you to arrange a convenient appointment.



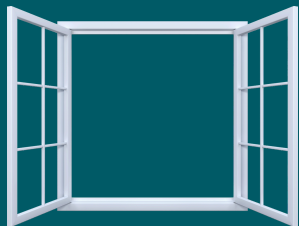
## General Maintenance:

- Use a mild detergent and a soft cloth to clean frames and glass. Avoid abrasive cleaners that could damage surfaces.
- Reduce indoor moisture levels by using ventilation and extractor fans to prevent condensation buildup on glass.
- Inspect seals and weather strips periodically to ensure they remain intact and effective at keeping out drafts and moisture. Ensure you report any repairs or defects promptly to your landlord.



## General maintenance:

- Test locks regularly. Ensure all locking mechanisms function properly for added security.
- Make sure windows designated for fire escape routes are easily operable in case of emergency.



- Even though your windows are energy-efficient, good ventilation is essential. Open windows briefly to let fresh air in without losing too much heat.
- Keep track of your energy usage and adjust your heating habits accordingly.
- Open curtains during the day to let sunlight warm your rooms. Close them at night to keep the heat inside, especially if they are thermal curtains.
- We recommend keeping trickle vents open to help maintain good airflow and prevent condensation

Thanks - The Fortem Capital & Retrofit team