

As part of the retrofit programme, we will be carrying out ventilation and mould works. You may receive some or all of the measures listed below.

These improvements are designed to make your home healthier, safer, and more comfortable.

EXTRACTOR FANS

Extractor fans remove moisture and steam from rooms where water is used (kitchen, bathroom, wet room, utility). This prevents condensation and mould.

Steps we will take:

- Install fans in the necessary rooms.
- Connect to electrics.
- Test to ensure they are working properly.
- Show you how to use them.

DOOR UNDERCUTS

A small gap at the bottom of internal doors to allow air to circulate. This helps the extractor fans work properly.

Steps we will take:

- Trim doors slightly at the bottom.
- Sand edges to ensure a neat finish.
- Check doors still open and close smoothly.

TRICKLE VENTS

Small vents at the top of windows that let fresh air flow in, even when windows are closed. They can be opened or closed manually.

Steps we will take:

- Fit trickle vents into window frames.
- Show you how to open and close them.

MOULD WORKS

Treatment and removal of existing mould caused by condensation and poor ventilation. This makes your home safer and prevents health risks.

Steps we will take:

- Identify areas of mould in your home.
- Clean and treat affected surfaces with specialist solutions.
- Re-paint or re-decorate if required.
- Check ventilation is in place to stop mould from returning.



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Ventilation work

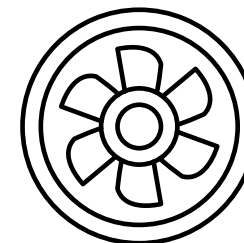
YOUR GUIDE TO THE WORKS

This is the general guide to works taking place however this is subject to change. If there are any delays, your Customer Liaison Officer will keep you informed.

Expected impact of ventilation work

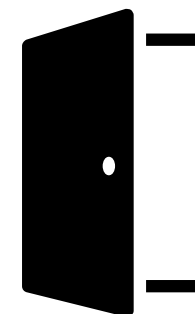
Extractor fan installation

- A small amount of drilling and noise during installation.
- Fans make a low-level noise when running.
- We'll need access to the kitchen, bathroom and other wet areas.



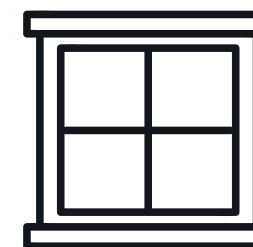
Door undercuts

- Some light cutting noise and dust during the work.
- We'll clear away all mess afterwards.
- Doors will look and work the same, just with a discreet gap underneath.



Trickle vents

- Some drilling noise while vents are installed.
- You may notice a gentle flow of fresh air, which helps keep the home healthy.
- Access needed to all windows, in all rooms.



Mould works

- Some odour from cleaning treatments while work is carried out (this will clear quickly).
- You may need to clear belongings from affected areas so we can access the walls.
- Treated areas will look refreshed and healthier.

